

Canolfan Cyngkori Ynys Môn

Citizens Advice Ynys Môn

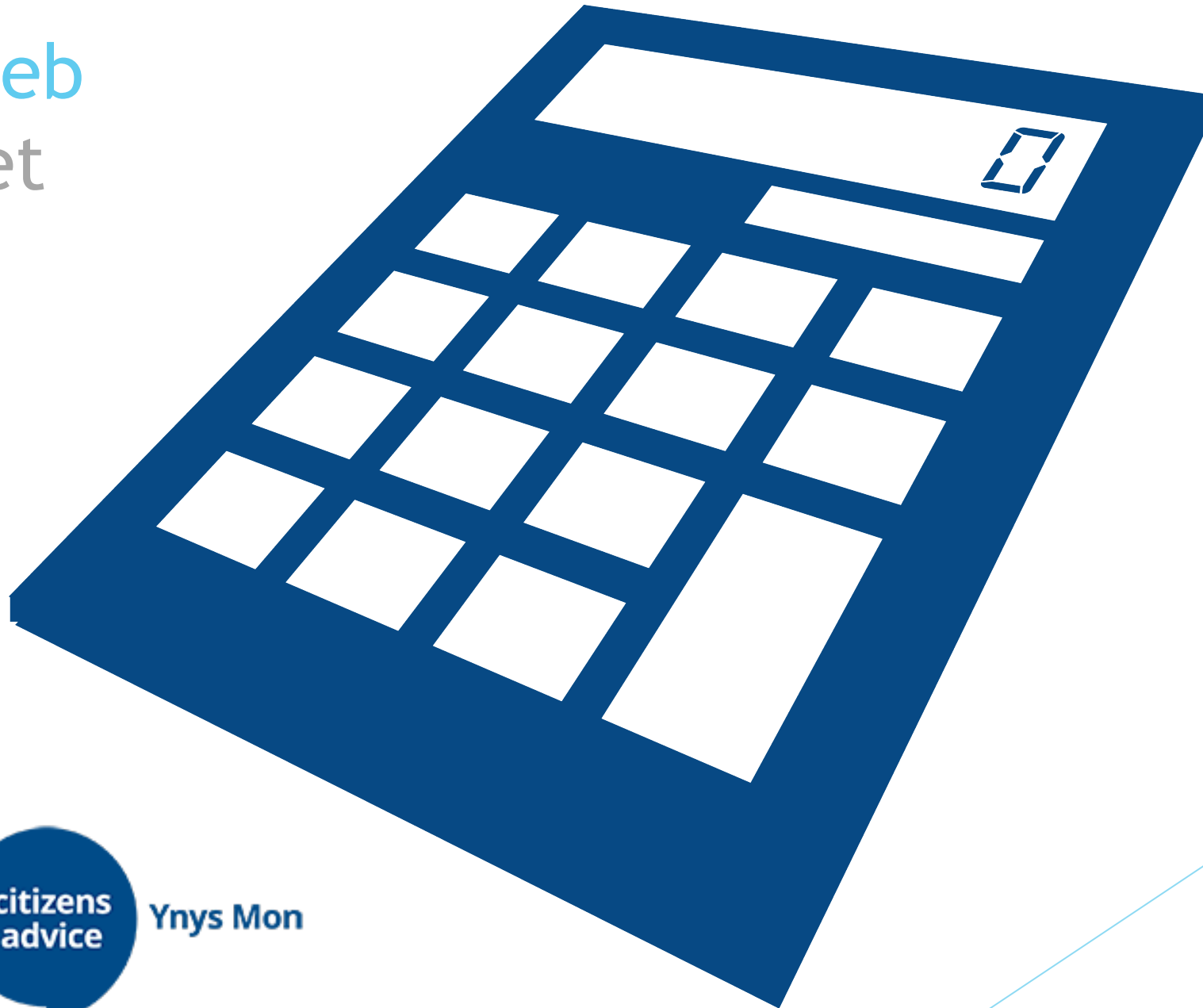


Beth yw ein blaenoriaethau?

What are our priorities?



Cyllideb Budget



Strwythur staff

Staff structure



Partneriaid -
Gyda phwy rydyn
ni'n gweithio?

Partners -
With whom do we
work?



Cydweithio rhwng
Canolfan Cyngori Ynys Môn
a
Chyngor Sir Ynys Môn

Collaborative working between
Citizens Advice Ynys Môn
and
Isle of Anglesey County Council



Allbynnau a chanlyniadau

Outputs and outcomes

Crynodeb	Summary	
Cleientiaid	Clients	2,069
Cysylltiadau ar frys	Quick client contacts	
Materion	Issues	15,680
Gweithgareddau	Activities	19,532
Achosion	Cases	2,636

Canlyniadau	Outcomes	
Enillion incwm	Income gain	£1,569,295
Ad-daliadau, gwasanaethau, benthyciadau	Re-imburements, services, loans	£24,042
Dyledion wedi'u dileu	Debts written off	£172,251
Ad-daliadau wedi'u ali-drefnu	Repayments rescheduled	£5,619
Arall	Other	£141,529

Materion Issues

	Materion	Issues	Cleientiaid	Clients
Budd-daliadau a chredyd treth	Benefits & tax credits	4,563		1,002
Budd-daliadau Credyd Cynhwysol	Benefits Universal Credit	1,281		326
Cymorth gan elusennau a Banciau Bwyd	Charitable Support & Food Ban..	266		201
Cwsmer	Consumer goods & services	976		448
Dyled	Debt	1,755		489
Addysg	Education	54		31
Cyflogaeth	Employment	352		101
Arian	Financial services & capability	849		379
GVA a Throsedd Casineb	GVA & Hate Crime	110		39
Iechyd a gofal	Health & community care	1,070		384
Tai	Housing	494		191
Mewnfudo a lloches	Immigration & asylum	52		18
Cyfreithiol	Legal	360		161
Arall	Other	28		25
Perthynas a theulu	Relationships & family	560		193
Treth	Tax	109		73
Trafnidiaeth	Travel & transport	86		56
Cyfleustodau	Utilities & communications	2,715		537
Cyfanswm	Grand Total	15,680		

Cyfleon, heriau a risgiau i'r dyfodol

Opportunities, challenges and risks to the future



**cyngor ar
bopeth**

**citizens
advice**

Ynys Mon